



Dr. D. Y. Patil Pratishthan's

Dr. D. Y. Patil Institute of Management Studies

(Approved by AICTE, Recognized by Govt. of Maharashtra & Permanently Affiliated to Savitribai Phule Pune University)

MBA Program Accredited By National Board of Accreditation (NBA) 2024-2027

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CONSTITUTION OF GRIEVANCE REDRESSAL COMMITTEE for A.Y. 2024-25

The undersigned is pleased to constitute Grievance Redressal Committee on behalf of Vice Chancellor, Savitribai Phule Pune University as under.

Sr. No.	Name of the Members	Designation	Mobile No	Mail-Id
01	Dr. Lalit Prasad – Director	Chairperson	9518952100	onlylalitprasad@gmail.com
02	Dr. Avinash Pawar – Teaching Faculty	Member	9860152927	dr.avinashpawar@outlook.com
03	Dr. Kunal Patil - Teaching Faculty	Member	9890655369	kunalpatil2005@gmail.com
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05	Mr. Vedant Milind Dhattrak - Student Representative	Member	9373670761	vedantdhattrak2002@gmail.com
06	Mr. P.S. Patil – Non-Teaching Staff	Member	9922684408	pspatil07.dypims@gmail.com
07	Dr. Yashodhan Mithare – Dean – Faculty of Commerce & Management SPPU	OMBUDSMAN	9922219778	y.mithare@gmail.com

Functions of the proposed Grievance Redressal Committee:

1. To act as a body, to whom any student of the institute, parent or anyone else having any kind of grievance can approach for its redressal.
2. The Grievance Redressal Committee shall brief the aggrieved party at the commencement of every semester about its composition and tasks. The aggrieved party shall also be asked to approach the said Committee in case of any kind of grievance.
3. Institute has a notice board/ flex board fixed near the Office to its Head, indicating the details of online Grievance Redressal Mechanism i.e. URL of the online Grievance Redressal Portal, Names, contact nos., and email IDs of members of the Grievance Committee, to ensure publicity/ awareness of the establishment of Grievance Redress Mechanism/ Students Grievances Portal. This would help speedy Redressal of the Grievances and obviate/ reduce the urge to lodge the Grievance on pg. portal of DARPG.
4. On receipt of any grievance, the committee shall go into the causes and find the quickest possible remedy.
5. The decision of the committee shall be communicated to the aggrieved party so also common grievances are listed, actions are taken and action taken report is displayed on students' notice board.
6. If the aggrieved party is not satisfied, then the case shall be put up to the Executive Director of the institute for review and resolution.
7. If the issue is not resolved at the level of Executive Director also, then the matters shall be brought to the notice of the Ombudsman nominated by University of Pune for further review and resolution of the matter.
8. The decision given by the Ombudsman of University of Pune shall be binding both on the aggrieved party as well as on the institute. However, the privilege to appeal the issue to any of the higher judicial authorities shall remain open to both the parties.




Dr. Lalit Prasad
I/C Director